

DEPOSIT AND WITHDRAWAL POLICY



Global
Market
Index

Global Market Index LLC, registered at Euro House, Richmond Hill Road, Kingstown, St. Vincent and the Grenadines, and GMI Global Market Index Limited, registered at Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia (hereinafter referred to as “Company” or “GMI”)

Clients must read carefully and understand the conditions set out herein before proceeding with any monetary transaction.

ACKNOWLEDGEMENT

The Client acknowledges that they read, understood and accepted the Deposit and Withdrawal Policy as amended from time to time, in addition to any other information and/or policy and/or agreement available on the Company’s website (www.gmimarkets.com).

DEPOSITS AND WITHDRAWALS

- The Client acknowledges that GMI shall neither receive nor disburse Client’s funds in cash currency or cash equivalents. All transactions between Client and GMI shall be performed by methods provided by the Company. The Company does not accept funds and/or payments for any trading account via a third party and the Company will not proceed in any funding of a trading account unless the depositor’s name matches the name of the trading account holder.
- The Company actively complies with all anti-money laundering laws and regulations under all applicable domestic laws. On an ongoing basis, the Company shall review Clients’ account activity for evidence of suspicious transactions that may be indicative of money laundering activities. This review may include surveillance of:
 - (a) Money flows into and out of accounts.
 - (b) The origin and destination of transfers.
 - (c) Other activity outside the normal course of business.

- Upon the Company receiving an instruction from the Client to withdraw funds from the Client Account, the Company shall pay the said amount within the processing timelines once, if the following requirements are met:
 - (a) The withdrawal instruction includes all necessary information;
 - (b) The instruction is to make a transfer to the account of the Client; and
 - (c) At the moment of payment, the Client's free margin exceeds the amount specified in the withdrawal instruction including all payment charges.
- Withdrawals will only be executed towards the Client. The Company has the right in its absolute discretion not to execute withdrawals to any other third party or account. The Company will not execute withdrawals to anonymous accounts.
- The Client accepts that their first deposit will be returned by the Company to the Client, upon a withdrawal request, to the same bank account and/or electronic wallet account the Client used for their first deposit.
- The Client agrees that when making a deposit through a specific bank account and/or electronic wallet, will be obliged to withdraw that specific deposit from that specific bank account and/or electronic wallet before using another withdrawal method.
- The Company reserves the right to decline a withdrawal request of the Client asking for a specific transfer method and the Company has the right to suggest an alternative.
- The Client accepts the fact that delays may occur for deposits and withdrawals requests to be processed if the Company and/or any other bank and/or electronic wallets service provider are unable to verify the information provided by the Client. Further, the Client confirms and acknowledges that the Company will not be held responsible regarding any delays that may occur in regard to deposits and withdrawals requests, caused by third parties, during the process of such transactions, or due to any other laws/impediments given or made in any jurisdiction at such given time of any such transactions.
- The Client agrees and consents that for purposes of, complying with international laws, local authority, regulators and for smooth payment processing, the Company may share Client's personal information, including Client's ID, with the local

authorities, regulatory bodies, and its Service Providers (including but not limited to, compliance ID verification service providers, local authorities, banks, or other payment service providers).

- The Client agrees that the Company has the right to charge the Client any service fee, including deposit and withdrawal fees, charged by any bank and/or electronic wallets service provider, at any time and at the Company's sole discretion and without the consent of the Client.
- If the Client has any obligation to pay any amount to the Company which exceeds the Equity in the Client Account, the Client shall pay the excess amount immediately once the obligation arises.
- Where a payment is due to the Company by the Client but enough cleared funds are not yet credited to the Client Account, the Company shall be entitled to treat the Client as having failed to make a payment to the Company and to close out the Client's Open Positions, exercise other default remedies against the Client and exercise its rights under the Agreement.
- Account holder is required to monitor account regularly, and ensure that available margin exists in the account prior to submitting the request, as such withdrawal may have an impact on existing open positions or trading strategy used.
- The Client acknowledges and accepts that when their bank and/or electronic account currency is different from the deposit currency assigned and/or the currency of their trading account, the currency conversion will be performed by the bank and/or electronic wallets service provider of the Client, at the prevailing exchange rate of the day and fees might apply.
- The Client is fully responsible for the payment details given to the Company and the Company accepts no responsibility for the Client's funds, if the details provided by the Client are wrong.
- The Client acknowledges and accepts that all deposits are non-refundable and irrevocable. The Client accepts that, for the protection of both the Client and the Company, the Company may withhold orders that appear fraudulent for manual review and if necessary contact the Client to confirm the order and if the Client cannot be reached within a reasonable period of time, the order may be cancelled.

- The Client agrees that in any case of the Company confirming a fraudulent deposit made by the Client through any deposit method, the Company has the right to refund the deposited amount and/ or apply a zero balance and equity to the trading account of the said Client and/or close any trading account of the said Client and/or deny the withdrawal of any profits and/or the coverage of any loss and/or waive any liability related to any loss of the Client and/or reserve any legal right to take any legal action against the said Client at any jurisdiction.
- The Client confirms and acknowledges that due to the type of services and activities provided by the Company, the Client is not permitted to claim that the performance did not correspond to a written description so as to cancel the services.
- The Client shall be liable for all and any costs paid to the bank(s), electronic wallets service provider(s), other parties, attorney's fees and other legal expenses, and the reasonable value of the time that the Company spent on the matter, incurred during the process of the dispute resolution.
- The Company supports various methods of deposits and withdrawals. The availability of specific payment methods is subject to local regulatory requirements and may vary accordingly. The Client acknowledges and agrees that it is their sole responsibility to verify the legality and permissibility of using any deposit or withdrawal method within their jurisdiction prior to initiating any such transactions.
- To the extent permitted by law, the Company may set off against the Balances for any obligation and liability of the Client. The Client accepts that the Company has the right to apply any exceptions to the terms of this Policy at its sole discretion and for whatever reason and/or when such exceptions are considered at the opinion of the Company necessary and/or appropriate for the execution of such terms and/or when such terms are impossible to be executed for any reason and/or person.
- Please note this Policy cannot be exhaustive, and additional conditions or requirements may apply at any time due to regulations and policies, including those set in order to prevent money laundering. Please note any and all usage of the site and services is subject to the Client Agreement, as may be amended from time to time by GMI, at its sole discretion.